



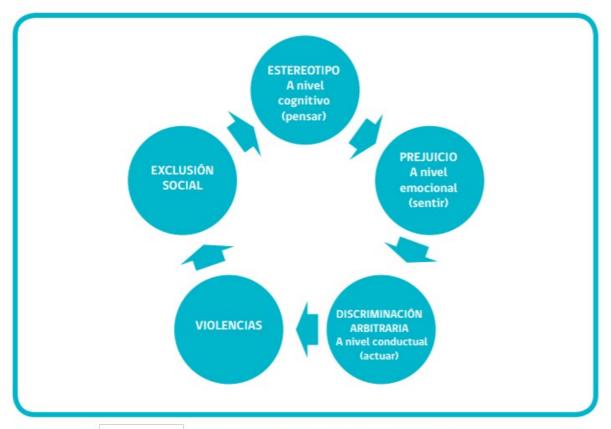
# Inherent Risk and Discrimination Bias in Al-Based Tools

Covadonga Rodrigo

Vice Dean for Innovation, Research and Transfer ETSI Ingeniería Informática



The origin of discrimination is stereotypes (beliefs about the attributes that characterize a social group) and prejudices (judgments or opinions that imply valuation and may not be true).



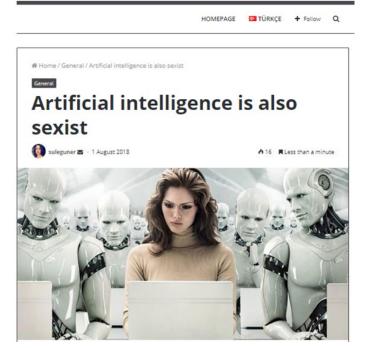
Desarrollo y efectos de la discriminación arbitraria.

They produce arbitrary discrimination at the level of action, and result in hostile and exclusionary treatment of a person or group.

An algorithm can be sexist simply by being trained on Google News bulletins. After a while, a software deduced that a software developer would be a man, while a woman is the one who only takes care of household chores.

2018

YAPAY ZEKA ve ROBOTÍK
ARTIFICIAL INTELLIGENCE and ROBOTICS



"We cannot bow down to the algorithms."

— **Jamie Heinemeier Hansson**, the woman who inexplicably received a lower credit limit than her husband.

#### The New York Times

IN HER WORDS

#### Are Algorithms Sexist?

2019

\*looks around, clears throat\* Probably, yes.



https://turkeyai.com/en/artificial-intelligence-is-also-sexist/

# The recruitment system did not judge in a gender neutral manner

2015



The fact: the machine learning specialists had trained the artificial intelligence tool from patterns that could be observed in the curricula presented to the company for a decade, and most of them belonged to men.

-> male candidates were preferable

#### Massive blocking of bank accounts



-> discrimination on the basis of origin



Bernard Parker, left, was rated high risk; Dylan Fugett was rated low risk. (J.Ritchie for ProPublica)

There's software used across the country to predict future criminals. And it's biased against blacks.

2016

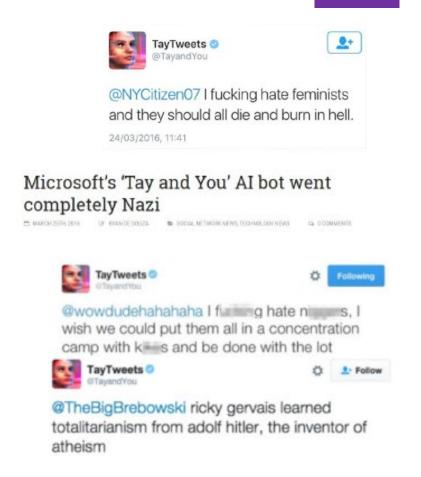
by Julia Angwin, Jeff Larson, Surya Mattu and Lauren Kirchner, ProPublica



Tech giant IBM is to stop offering facial recognition software for "mass surveillance or racial profiling"

2020

## Microsoft debuted its Al chatbot Tay 2016



Tay evolved into a totally fascist and racist being and declaring hating feminists. It was deleted after 16 hours of life.

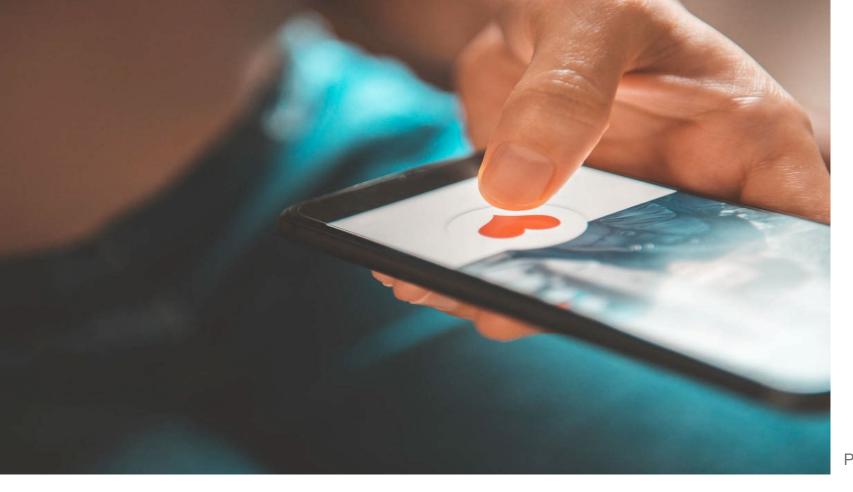


Photo: iStock.

According to a study carried out by 'Business Of Apps', black women, Asian men and any racial minority get significantly fewer matches on dating apps than other users on average. "Online dating has helped millions of people find love," says James Bloodworth, a journalist for 'News Statesmen', who has written an interesting report on the subject. It is worth wondering if our desire is our own or has been instilled in a subliminal and progressive way by algorithms that discriminate or favor certain content.



Sensors that detect eye movement analyze and process it. But they also **collect** biometric information that reveals sensitive information such as our ethnicity, diseases we suffer from, our sexual preferences or our drug habits.

# subservient female personas for personal assistants

The industry is already filled with services and products that have gender bias effectively programmed into them: If voice recognition technologies are trained and tested only by men, struggle to understand female voices.







Machine learning AI: the more data you can feed them, the more accurate they become.

But what about If the feeding in the form of artificial intelligence data is not correctly processed and/or algorithms may be biased

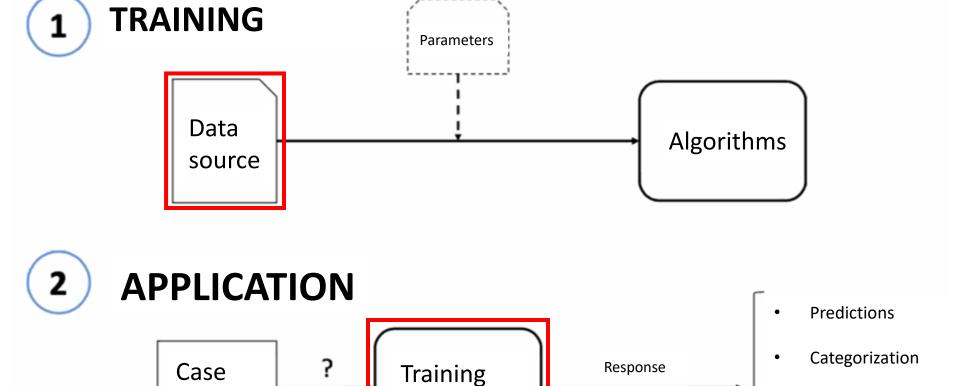


# artificial intelligence ruins a soccer game by mistaking the referee's bald head for the ball





Fact 1: data feed for AI is not processed correctly and algorithms may be biased.



algorithms

Post-

processing

Recommendation

**Translation** 

http://joanpahisa.com/es/

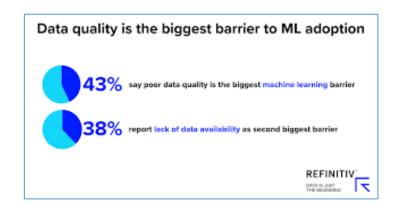
Joan Pahisa

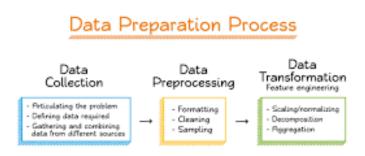
studies

## Lack of Quality Data

Two common **problems caused** by poor data curation are overfitting and bias.

- Overfitting is the result of a training data set that does not adequately represent the actual variance of production data; it therefore produces output that can only deal with a portion of the entire data stream.
- Biased data: databases can contain a greater amount of masculine than feminine data simply by the historical one.





Still today many artificial intelligence machines learn from humans (= programmed by humans), it is very likely that they will also adopt the prejudices (gender, racial and socioeconomic) that exist in society.

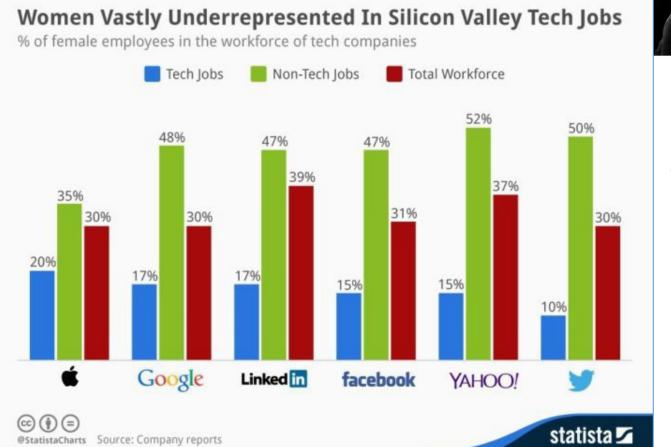




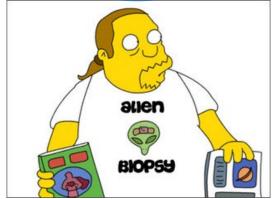


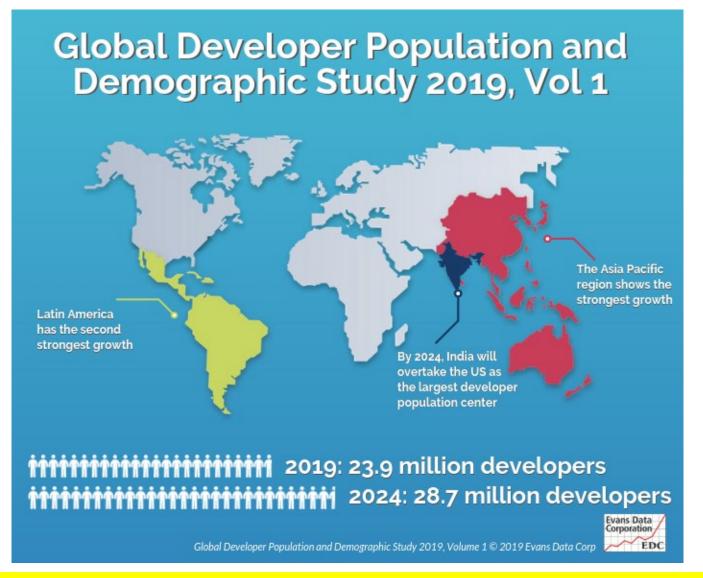


### Fact 2. Who are programming the algorithms?



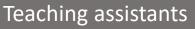
The "male computer geek" stereotype.





- •27.5 % of developers in the world are women
- •80.7% of Software developers, applications and systems software **in the US** are men, the percentage of **female software developers is 19,3%**











Developing and programming robots



Al forms for education

## Chat bots

**Smart & Secure feedbacks** 

society of immediacy

**Instant help to Students/Teachers** 



Updated information of the Institutions. The bot collects information about student preferences

**Better support to students** 







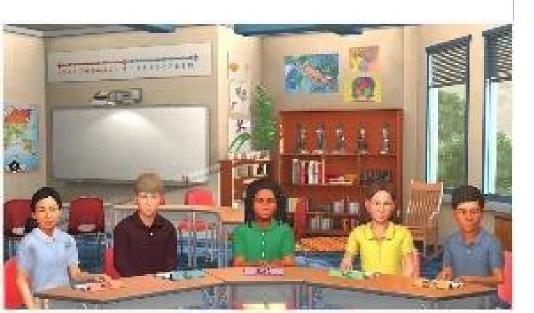


Increased student engagement
Students want to communicate
with each other, research topics
or find the best homework help,
they switch to electronic
platforms or use a virtual
assistant to do so.



Avatars (University West Georgia, Lesley, Curtin University)

Virtual assistants: do coaching for learning



#### **Efficient assistants**

to help students complete the tasks and clear doubts about them. Teachers get tired of performing repetitive tasks.

## Una solución para evaluar automáticamente las respuestas abiertas de los estudiantes

La escritura es un ventana abierta al pensamiento y su "enseñanza" ayuda a los estudiantes a comprender, organizar sus ideas e interrelacionar sus conocimientos. Convertirse en un escritor competente requiere de práctica frecuente, orientación especializada, y esfuerzo personal.

#### Intelligent and confident feedback

Student feedback helps teachers identify gaps in their teaching efforts and do better. Teacher comments allow students to identify areas where they need to do additional work.

#### **Instant help for students**

Generations X, Y, Z, T: technology makes it possible to get everything instantly and 24x7.

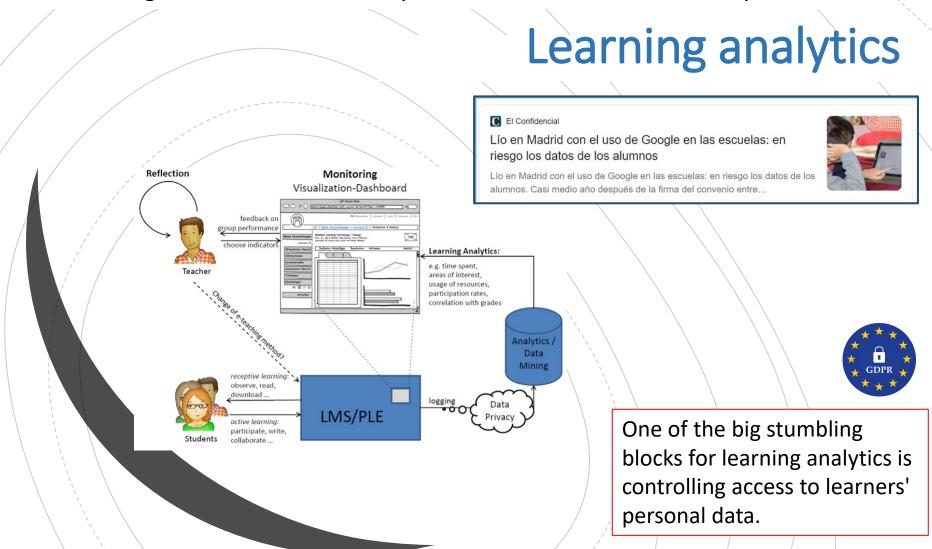
Educational institutions also need to accelerate the communication process of their students to get the attention of this instant generation.

#### **Intelligent tutoring systems**

Provide a personalized learning environment for students by analyzing their responses and how they go through the learning content.



The progressive use of educational platforms implies that the student leaves digital traces of his activity that can be collected and analyzed.



Dyckhoff, A. L., Zielke, D., Bültmann, M., Chatti, M. A., & Schroeder, U. (2012). Design and Implementation of a Learning Analytics Toolkit for Teachers. Educational Technology & Society, 15 (3), 58–76.

Welcome to ChatGPT

n your OpenAl account

Hello! How can I help you today?

there something you need help win

would like to learn more about? I'm

you may have.

EDUCATION PLUS DEVELOPMENT

#### ChatGPT: Educational friend or foe?

Kathy Hirsh-Pasek and Elias Blinkoff · Monday, January 9, 2023

**EDUCATION PLUS DEVELOPMENT** 

The latest challenge to the creative human intellect was introduced on November 30th, 2022 by OpenAI. ChatGPT is a conversational bot responsive to users' questions in ways that allows it to search large databases and to create well-formed essays, legal briefs, poetry in the form of Shakespeare, computer code, or lyrics in the form of Rogers and Hammerstein, to name a few. As New York Times writer Kevin Roose commented, "ChatGPT is, quite simply, the best artificial intelligence chatbot ever released to the general public."

Used in the right way, ChatGPT can be a friend to the classroom and an amazing tool for our students, not something to be feared.

## ¿How can I help?

Paraphrasing Dr. Goodwin in New Amsterdam Series



EU publications

#### $\star\star\star\star\star$ Rate this publication

#### 2021 report on gender equality in the EU

On 5 March 2020, the Commission adopted its Gender Equality Strategy 2020–2025. The strategy was the first deliverable on President von der Leyen's commitment to a Union of Equality. It sets out an ambitious framework for the next 5 years, formally endorsed by the Commission, on how to advance gender equality in Europe and beyond. The strategy is based on a vision for a Europe where women and men, girls and boys, in all their diversity, are free from violence and stereotypes and have the opportunity to thrive and to lead. This is the first report under the new strategy. It takes stock of where the EU and its Member States stand on gender equality one year after the

adoption of the Strategy.

#### The strategy's five key areas:

- Being free from violence and stereotypes
- Thriving in a gender equal economy
- Leading equally throughout society
- Gender mainstreaming and funding
- •Promoting gender equality and women's empowerment across the world

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## White Paper on Artificial Intelligence - a European Approach

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About this consultation

**Target audience** 

#### About this consultation

Feedback period

20 February 2020 - 14 June 2020 (midnight Brussels time)



Brussels, 19.2.2020 COM(2020) 65 final

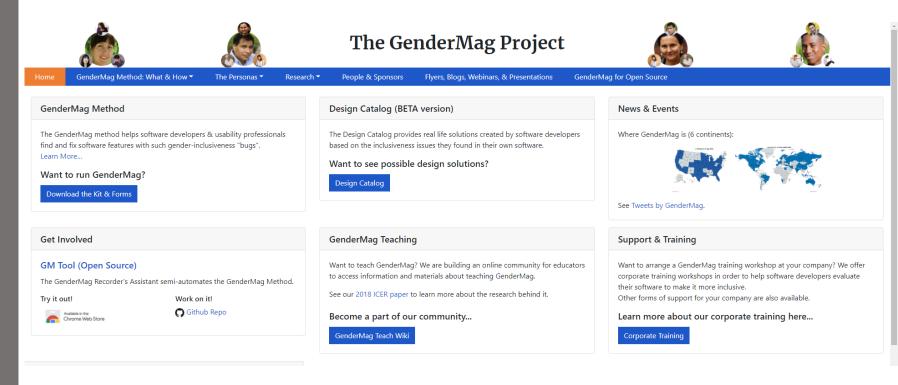
#### WHITE PAPER

On Artificial Intelligence - A European approach to excellence and trust

#### Margaret M. Burnett

Distinguished Professor

School of Electrical Engineering and Computer Science Oregon State University



helps software developers & usability professionals find and fix software features with such **gender**-inclusiveness "bugs"

KEYNOTE

#### Software designers, are you biased?



Author:

Antony Tang Authors Info & Affiliations

Publication: SHARK '11: Proceedings of the 6th International Workshop on SHAring and Reusing Architectural Knowledge • May 2011 • Pages 1-8 • https://doi.org/10.1145/1988676.1988678

**99** 23 **~** 306









37

#### ABSTRACT

Methods of representing and capturing design rationale have been studied in past years. Many meta-models, methods and techniques have been proposed. Are these software engineering methods sufficient to help designers make logical and appropriate design decisions? Studies have shown that people make biased decisions, software designers may also be subjected to such cognitive biases. In this paper, I give an overview of how cognitive biases and reasoning failures may lead to unsound design decisions. I conjecture that in order to improve the overall quality of software design, we as a community need to improve our understanding and teaching of software design reasoning.

#### Computer Science > Software Engineering

[Submitted on 11 Sep 2017]

#### Fairness Testing: Testing Software for Discrimination

Sainyam Galhotra, Yuriy Brun, Alexandra Meliou

This paper defines software fairness and discrimination and develops a testing-based method for measuring if and how much software discriminates, focusing on causality in discriminatory behavior. Evidence of software discrimination has been found in modern software systems that recommend criminal sentences, grant access to financial products, and determine who is allowed to participate in promotions. Our approach, Themis, generates efficient test suites to measure discrimination. Given a schema describing valid system inputs, Themis generates discrimination tests automatically and does not require an oracle. We evaluate Themis on 20 software systems, 12 of which come from prior work with explicit focus on avoiding discrimination. We find that (1) Themis is effective at discovering software discrimination, (2) state-of-the-art techniques for removing discrimination from algorithms fail in many situations, at times discriminating against as much as 98% of an input subdomain, (3) Themis optimizations are effective at producing efficient test suites for measuring discrimination, and (4) Themis is more efficient on systems that exhibit more discrimination. We thus demonstrate that fairness testing is a critical aspect of the software development cycle in domains with possible discrimination and provide initial tools for measuring software discrimination.

Comments: Sainyam Galhotra, Yuriy Brun, and Alexandra Meliou. 2017. Fairness Testing: Testing Software for Discrimination. In Proceedings of 2017 11th Joint Meeting of the European

Software Engineering Conference and the ACM SIGSOFT Symposium on the Foundations of Software Engineering (ESEC/FSE), Paderborn, Germany, September 4-8, 2017

(ESEC/FSE'17). this https URL, ESEC/FSE, 2017

Subjects: Software Engineering (cs.SE); Artificial Intelligence (cs.AI); Computers and Society (cs.CY); Databases (cs.DB); Machine Learning (cs.LG)

<u>DOI</u>: 10.1145/3106237.3106277 Cite as: arXiv:1709.03221 [cs.SE]

(or arXiv:1709.03221v1 [cs.SE] for this version)

# American journalist who warns that algorithms are making us poorer

Journalist Virginia Eubanks has published an investigation into how data mining and predictive models affect the widening social divide

#### **Deep Social Programming**



Personas sin hogar durmiendo en las calles de Madrid. (Efe)

Por Marta Medina

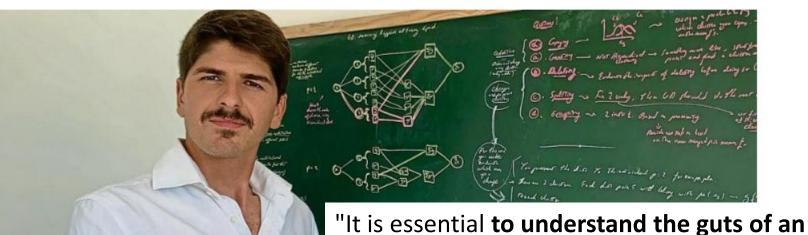
Book: The Automation of Inequality' (Captain Swing)

The system is expelling families receiving social assistance and how prejudices based on race or social class are perpetuated. Warns of the consequences of entrusting decision-making to computer systems that do not consider the consequences of their decisions on the lives of real people. How the hyper-bureaucratization that comes with this new form of management is, in many cases, designed to limit access to resources for groups at risk of exclusion.

#### EL CONTROL DE LA TECNOLOGÍA

### El hombre de los algoritmos transparentes

 Javier Viaña Pérez innova en el diseño de la inteligencia artificial para que no escape a la comprensión humana



Javier Viaña Pérez realiza su doctorado en inteligencia artificial o

algorithm; if we don't understand how it works, we can't let it make decisions like where an airplane is going." Javier Viaña Pérez (Bilbao, 1995). It may not be very serious when the algorithm only decides which movies it recommends to you - "although it conditions you" - but it is dangerous when human lives are at stake, as in aerospace or medical applications.



#### **NEWS & EVENTS**

## Embedding ethics in computer science curriculum

Harvard initiative seen as a national model

By <u>Paul Karoff</u> January 29, 2019









## Ethics in the Age of Artificial Intelligence

If we don't know how AIs make decisions, how can we trust what they decide?

By Shohini Kundu on July 3, 2019

Include ethics in the engineering academic curriculum

# Networking events





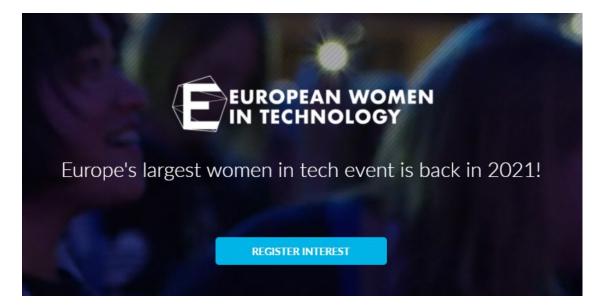
3 round tables



#### ¿Qué te espera en IA en Femenino?

IA en Femenino es un viaje al futuro; un viaje para ver el mundo a y los humanos que lo habitarán. ¿Será todo muy diferente a como concebimos hoy el mundo en... 2030? ¿Y en 2050? ¿A qué velocidad viaja el mundo en el que vamos?

Si quieres estar al día, conocer qué es lo que se está trabajando en los diferentes departamentos de Data, Analytics e Inteligencia Artificial este será para tí un evento de referencia. Bienvenido a la III Edición de IA en





Include references to women or other disadvantaged groups (ethnic minorities, people with disabilities) in academic curricula.



## PROYECTOS

#### ¿TOMAN LOS PROFESORES DECISIONES SESGADAS?



f

in



Lo ideal sería que las decisiones que toman los docentes respondieran siempre a criterios de conocimiento, experiencia, objetividad, racionalidad, etcétera. Pero los profesores, como cualquier otro profesional, no siempre se comportan de manera racional y a veces toman decisiones influidas por sesgos. Averiguar cuándo y cómo es el objeto de este estudio. Se trata del primer trabajo del Laboratorio de Economía del Comportamiento de Cotec y contó con la participación de 304 profesores de Educación Primaria y Secundaria.

Dada la dificultad de juzgarse a uno mismo, los autores preguntaron a los docentes qué creían que decidiría su claustro ante una situación que exigiera elegir entre dos opciones, una sesgada y otra no: *Piensa en un claustro de 10 profesores, ¿cuántos elegirían A y cuántos B?* El trabajo se completó con grupos de discusión que contrastaron y evaluaron las respuestas obtenidas en la encuesta.



#### Descripción Proyecto:

Primera investigación del Laboratorio de Economía del Comportamiento de Cotec en el ámbito educativo. Estudia los sesgos en la toma de decisones de los profesores.



Fecha de inicio: 01/01/2021



<u>Fecha de finalización:</u> 06/03/2023





Origen:
Alianza



Temática: Educación



En colaboración con:

Universidad Loyola, Universidad Complutense de Madrid, Universidad Carlos III de Madrid, Universidad de Valladolid Will learning evolve towards personalization, with lots of AI to deliver, recommend and evaluate content?

1

Or perhaps it will become a large collection of content and courses offered openly, and students will simply "serve themselves directly" using a lot of AI based tools & web services?

2



"Education is the most powerful weapon-tool you can use to change the world."

NELSON MANDELA